

CUSTOMER / USER FEEDBACK

The Audit team have configured the module and are currently piloting across several Departments in a live environment. Feedback so far has been very positive.

- That it will be much easier for staff to register and update their audit progress. Feedback from our local training sessions, and of those using it, is that staff think it will be really good ...it is very easy to understand and self-directing.
- That the department will be able to focus more on generating good quality reports for the areas to allow them to see their performance etc. It will reduce our admin time and the speed of the process dramatically.
- Two of the biggest things for me are being able to see at a glance what actions have been created and their progress, and also that we can now re-audit from the previous entry, which means we will be able to compare actions etc.
- The response to queries have been really quick and very supportive

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